

CT Balance of State
(CT BOS)
Continuum of Care
(CoC)
Semi-annual
Meeting

November 15, 2024





Please take a moment to introduce yourself to everyone at your table:

- Where are you from?
- What brings you to this CT BOS meeting?

Agenda

- Welcome and Introductions
- Group Agreements for Meetings
- Adopt September Steering Committee Meeting Minutes
- CT BOS Overview
- Announcements
- Break
- Steering Committee Membership
- Race Equity Analysis Findings & Discussion
- Vote – 2025 Point-in-time Count Methodology
- Department of Labor, American Job Centers & Safe Futures Presentation
- Partner Announcements & Other Business

Thanks to our lunch sponsors: Nutmeg Consulting and Housing Innovations



CT BOS Group Agreements for Meetings

Developed by Consumer Leadership Involvement Project (CLIP)

- Be present and listen actively
- Choose courage over comfort
- Participate to the fullest of your ability
- Take space, make space
- Assume good intent, but also acknowledge impact
- Challenge ideas, not people
- Use "I" statements
- Recognize emotional tax, extra labor, and burden that Black, Indigenous, People of Color (BIPOC), Asian Americans/Pacific Islanders (AAPI), Latino/a/x, LGBTQ+, persons with Behavioral Health issues, DV survivors, Veterans and people with lived expertise/experience of homelessness face in some conversations
- Honor the Conflicts of Interest Policy



Approve September 2024 Steering Committee Minutes



September SC Minutes



CT BOS Overview

[CT BOS Website](#)

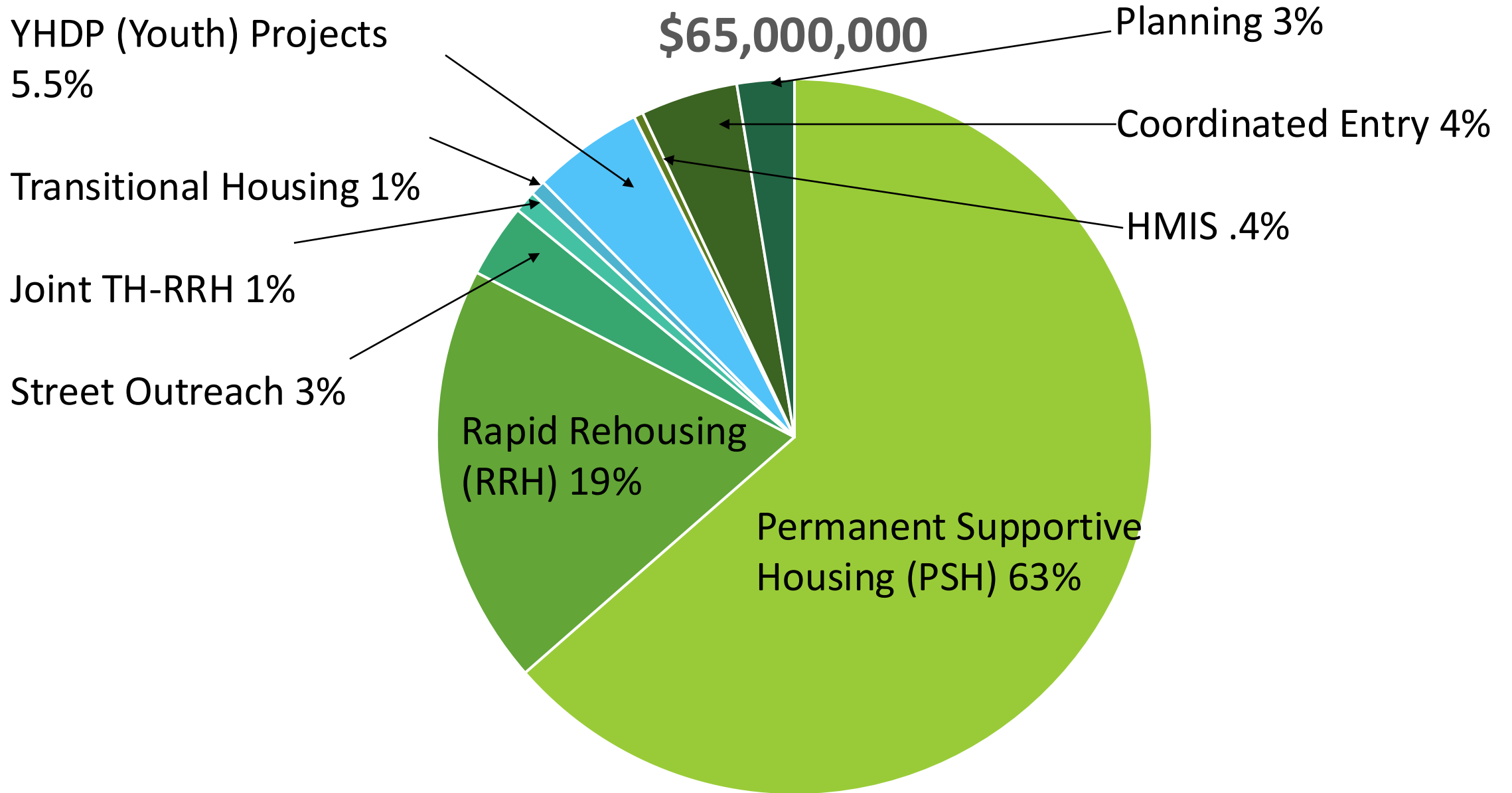
Continuum of Care(CoC) Overview



Coalition of private/public sector agencies and individuals working together to prevent and end homelessness

- Required to receive U.S. Department of Housing and Urban Development (HUD) CoC funding
- Promotes community-wide planning and strategic use of resources
- Improves coordination and integration of mainstream resources (those not designated for homelessness) with designated programs
- CoCs in CT: CTBOS and Opening Doors Fairfield County (ODFC)

BOS Funding \$65,000,000



Key CoC Responsibilities

- Identify gaps in the system
- Use data to evaluate and improve project and system performance
- Establish policies governing funded projects and decision-making
- Ensure assistance is fair and equitable
- Help projects to understand and follow federal and local requirements
- Submit application for the Annual CoC Program Competition



CT BOS Steering Committee Members

Community Representatives

Tania Banks

Aleena Durant

Theresa Miles

Melissa Dzierlatka

Heather Craven

Jayse Frost*

Cami Hawkins*

* Youth Community Representative



CT BOS Steering Committee Members (2)

Government & Not-for-profit Agencies

CT Department of Mental Health and
Addiction Services

The Corporation for Supportive Housing

CT Department of Housing

CT Coalition to End Homelessness

CT Department of Children and Families

Partnership for Strong Communities

CT Department of Education

Advancing CT Together

CT Department of Social Services

CT Housing Finance Agency

CT Department of Correction

CT Coalition Against Domestic Violence

CT Department of Labor

CT Judicial Branch, Court Support Services
Division

U.S. Department of Veterans Affairs



CT BOS Steering Committee Members (3)



Coordinated Access Network (CAN) Representatives

Fenty Lee	Eastern CAN
Kim Jakowski	Eastern CAN
Manssour Hanne	MMW CAN
Deanna Bencivengo	MMW CAN
Myles DuBay	Western CAN
Nancy Cannavo	Western CAN
Caitlin Rose	Central CAN
Christine Thebarg	Central CAN
Nikki Barnofski	New Haven CAN
Cathleen Meaden	New Haven CAN
Rebekah Lyas	Greater Hartford CAN
Amanda Gordon	Greater Hartford CAN

Announcements



THANK YOU!



CT BOS
NOFO
Submitted!

DOH: UniteCT Moving Assistance



Moving Assistance Program is a “one-time only” program & provides security deposit assistance for the following four populations:

- Population #1 - Tenants who were recently evicted. These tenants have either a final stay stipulation with a move out date, a judgement for possession, or an execution.
- Population #2 - Tenants who have a state or federal rental subsidy (i.e. Housing Choice Voucher, State Rental Assistance Program, “Section 8,” etc.).
- Population #3 - Tenants who are experiencing homelessness or housing insecurity should call 211 to be referred to a HUB.
- Population #4 - Tenants with a household income at 50% or lower of their town's Area Median Income (AMI).

[Link for info on Moving Assistance Program](#)



Reminder: Resolve Issues & Conditions and Execute HUD CoC Grant Agreements for 2023 Awards by 12/31/24

Reminder - Process for HUD Grant Agreement Amendments



When is a grant amendment needed?

- Change of recipient
- Change of project site
- A shift of more than 10% of a Budget Line Item (BLI) to another BLI
- A permanent change of subpopulation served
- A permanent reduction in the number of units funded under grant

What do grantees need to do to request one?

- Obtain approval letter from CAN
- Reach out to HUD Field Office to request change
- Notify the CT BOS support team of approved change/s

System Performance Measures (SPMs) Clean Up Summary

Data clean-up for period ending 9/30/2024:

- Ongoing until December
- Nutmeg provided instructions - confirm or fix outlier data
 - Approx ½ of data review and remediation is complete
- To Do:
 - Ensure all enrollments and exits are up-to-date for 10/1/2023 – 9/30/2024
 - Include exit destinations as possible
 - Ensure all income assessments are up-to-date
 - Ensure move-in dates are input and current (RRH & PSH only)
 - Review and update data if on the “Outlier Spreadsheet”

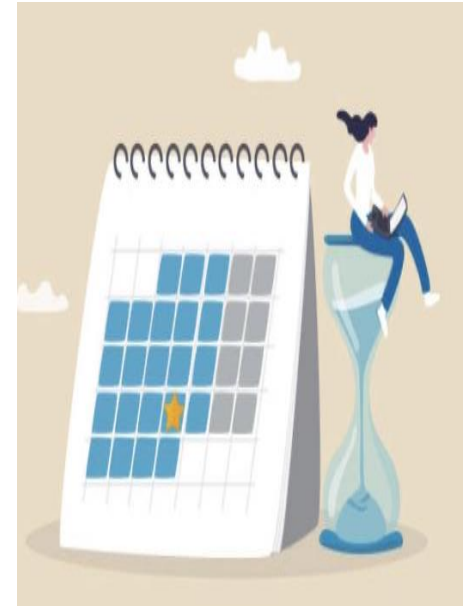
Resources:

- [Clean-Up Meeting Recording](#)
- CT HMIS Knowledge Base: <https://cthmis.com/support/knowledge-base>
- Weekly Office Hours Thursdays 2 – 3 p.m.: <https://cthmis.com/trainingevents/>



Renewal Evaluation Process & Key Dates

- **12/11/24:** Renewal Evaluation Launch Webinar (10-11:30 a.m.) and Renewal Evaluation Database (RED) opens!
 - [Zoom Meeting Link](#)
 - Meeting ID: 839 0059 0042; Passcode: 264888; Call-in: 646 876 9923
- **12/31/24:** Deadline to submit DMHAS surveys to DMHAS
- **1/15/25** Deadline to:
 - Submit CT BOS consumer surveys to CT BOS
 - Complete the initial submission process in [RED](#)
 - Submit [support](#) requests to let us know that you need help or you think something is incorrect.
- [2025 CT BOS Renewal Evaluation Instructions](#)



NAEH - Susan G. Baker and Elizabeth Boyle Innovation Fund – Funding Available!

Supports individuals with lived experience of homelessness in pursuing innovative professional and creative endeavors

Eligible applicants can receive up to \$25,000 in funding for initiatives like starting a business, research efforts, or creative projects

Applications are due by December 30, 2024, with virtual presentations and interviews scheduled for January 2025.

[Registration for 12/18 3pm Office Hours](#)

[NAEH Information on Innovation Fund](#)





CONNECTICUT AFFORDABLE HOUSING CONFERENCE

NOVEMBER 18-19, 2024

CLICK HERE TO REGISTER: [Connecticut Affordable Housing Conference 2024: Here for Housing \(zoom.us\)](#)

BRIAN J. MCCABE

Provost's Distinguished Associate Professor of Sociology
Georgetown University

JERUSALEM DEMSAS

Staff Writer, The Atlantic
Author of "On The Housing Crisis"

EVA ROSEN

Associate Professor
McCourt School of Public Policy
Georgetown University



2025 Steering Committee Membership



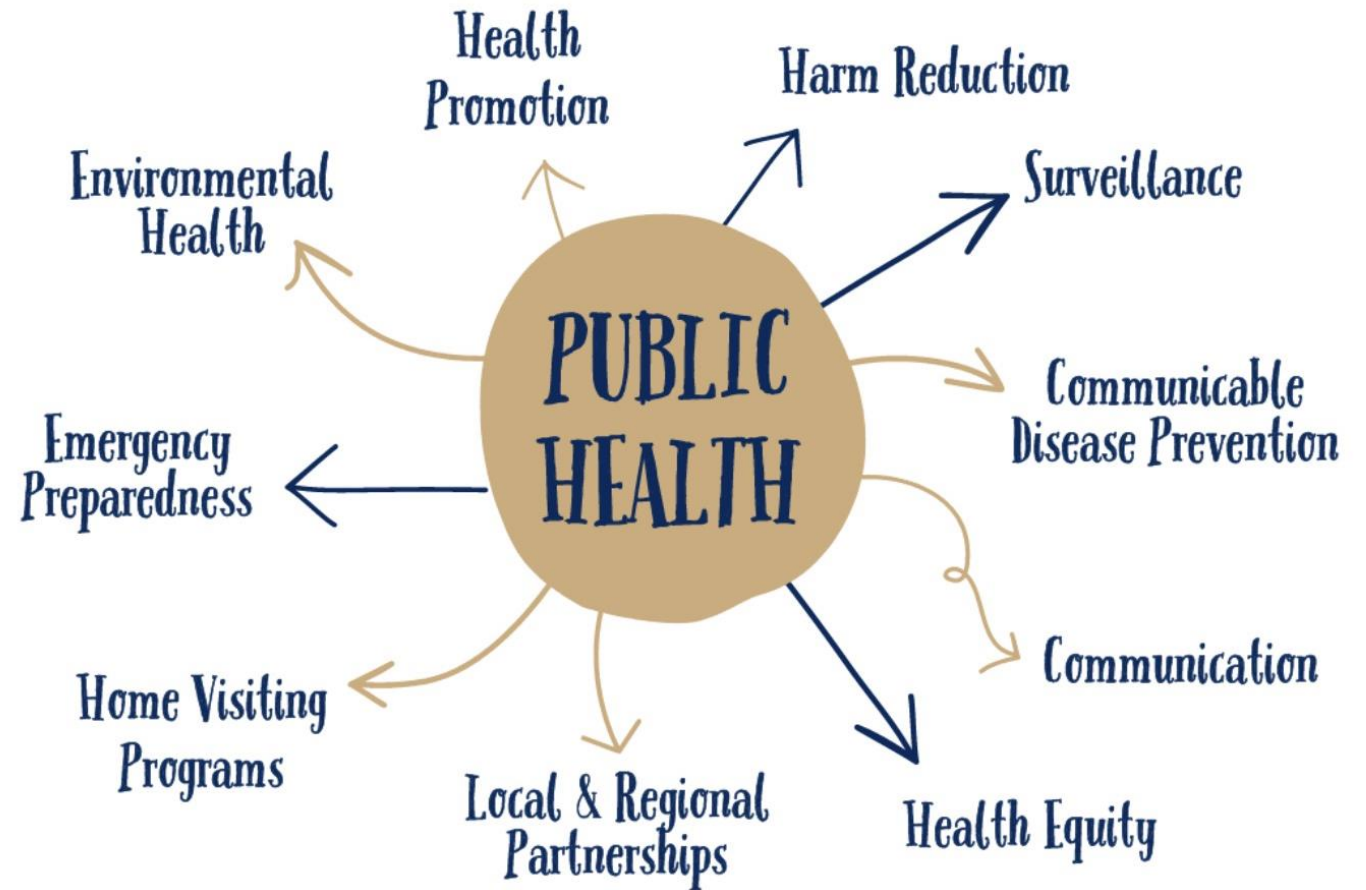
- Time to create the Steering Committee for 2025
- Nominations for Co-Chairs and Community Representative Applications due **12/6/2024**
 - Alice Minervino and John Merz Chair's terms are up
 - Submit chairs nominations to ctboscoc@gmail.com
 - [CT BOS Community Representative Application](#)
 - Votes via Survey Monkey due 12/13
- CANs appoint their representatives
 - Registration forms due 12/6/2024
 - Reminder that CANs are encouraged to have at least one person of color as a representative

Steering Committee Membership

Add a Public Health
Representative to the
Committee?

*Discuss Today and Vote in
December*

Proposed Governance Charter Change





Race Equity Analysis Findings & Discussion

Race Equity Analysis

Provided by CCEH

Data Source: HMIS - all clients with enrollments between 6/30/2023 and 5/31/2024*:

- Emergency Shelter (ES) – night-by-night and enrollment
- Permanent Supportive Housing (PSH)
- Rapid Re-housing (RRH)
- Street Outreach (SO)
- Transitional Housing (TH)



*Responses of Client Doesn't Know, Client Prefers Not to Answer, Data Not Collected, NULL, were removed from the total and do not factor into the totals and percentages shown



Race Equity Analysis – Key Findings

BIPOC Households are disproportionately impacted by homelessness

BIPOC households are about:

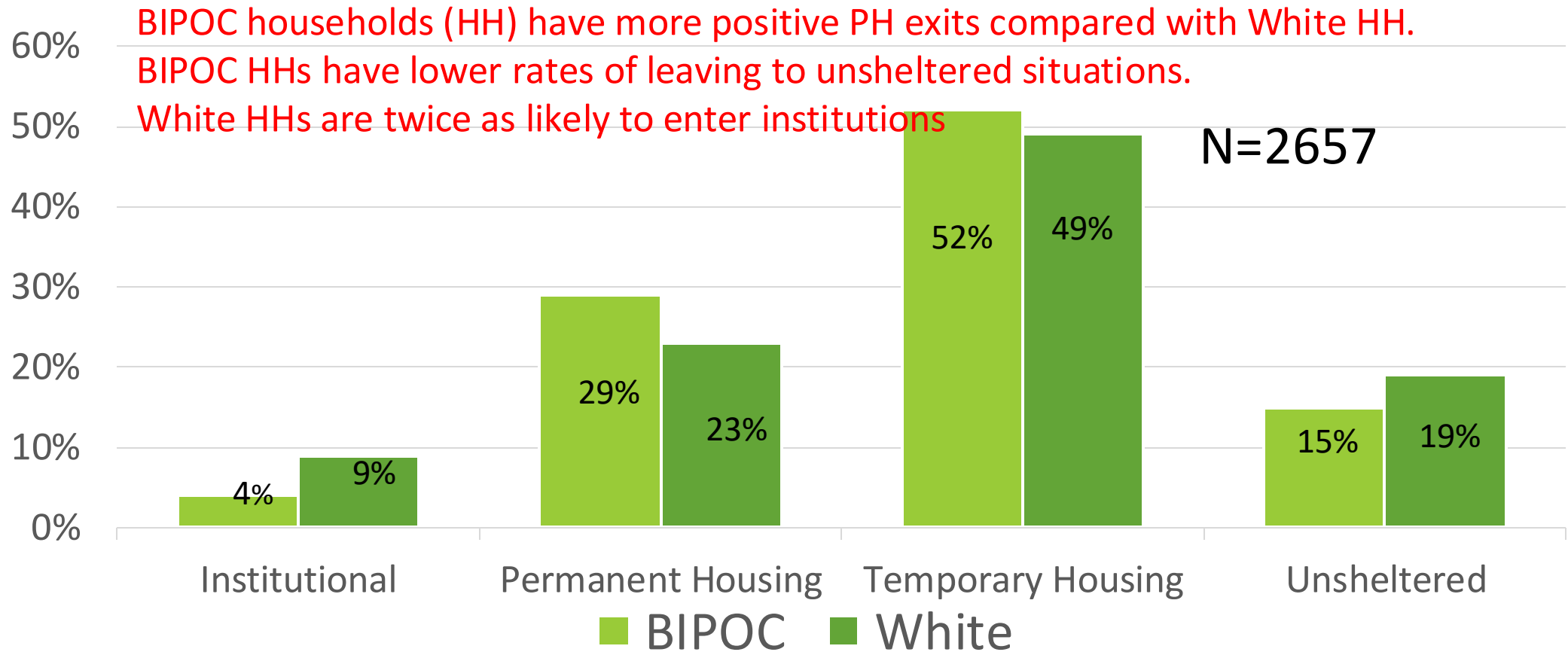
- 30% of CT population
- 70% of HMIS enrollments

Black/African American Households are the most disproportionately impacted demographic group:

- 11% of CT population
- 33% of HMIS enrollments

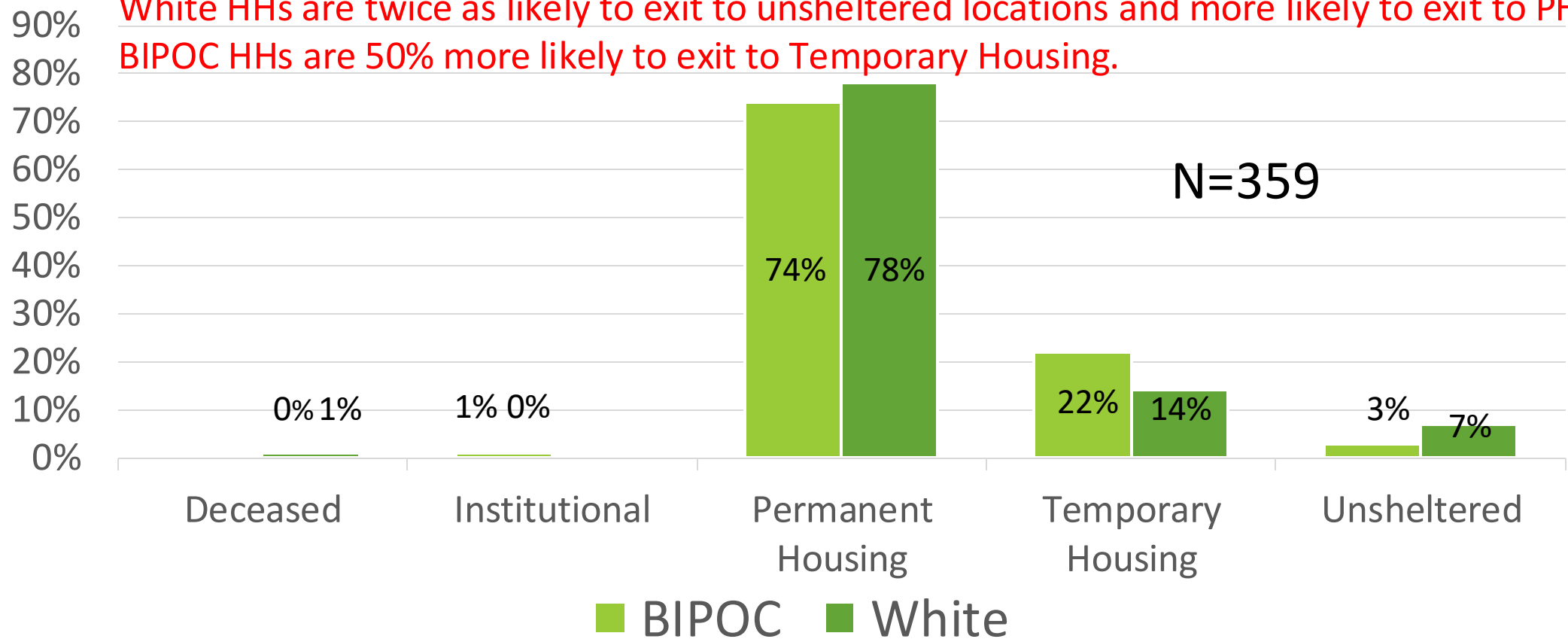


Exits from Shelter



Exits from Rapid Rehousing (RRH)

White HHs are twice as likely to exit to unsheltered locations and more likely to exit to PH. BIPOC HHs are 50% more likely to exit to Temporary Housing.





Discussion

- What reactions or thoughts do you have about the race equity results?
- What additional data would be helpful?
- What else do you want to know?

Vote on 2025 Point-in-time Count Methodology

All SC members can vote

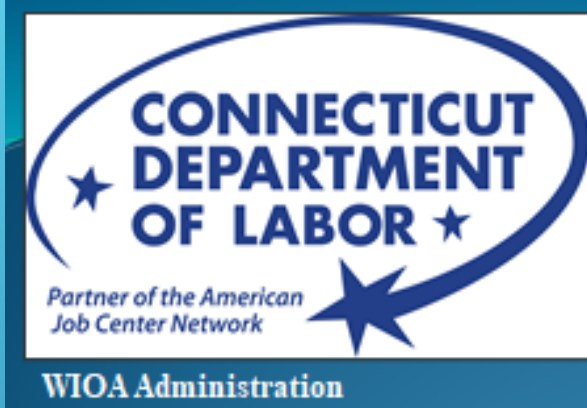


[Link to draft Methodology](#)



Employment Presentation

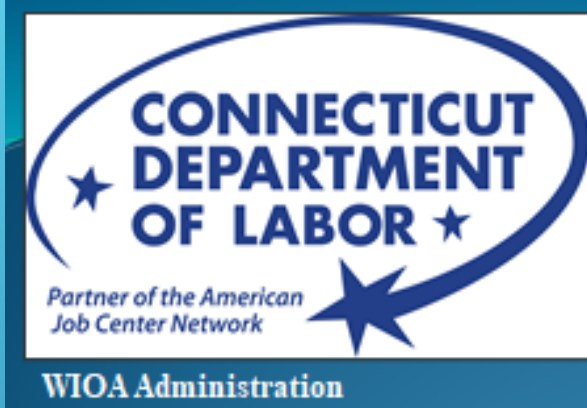
- Heriberto Cajigas, CT Department of Labor
- Josh Gilmore, AJC, Capital Work Force
- Fenty Lee & Laura Shaw, Safe Futures



Connecticut Department of Labor Workforce Development Boards

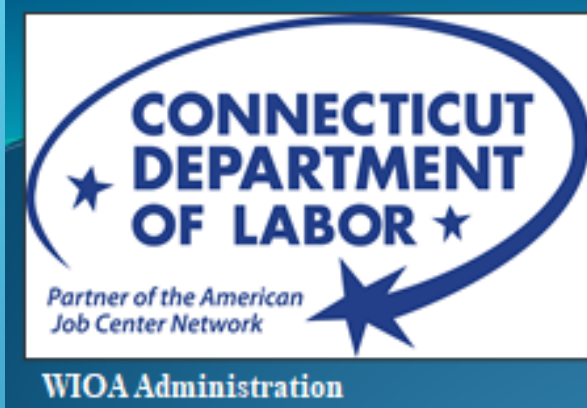
Services offered through the American Job Service
One Stop System

CTBOS presentation 11/15/24 – Eddie Cajigas, CT DOL
heriberto.cajigas@ct.gov



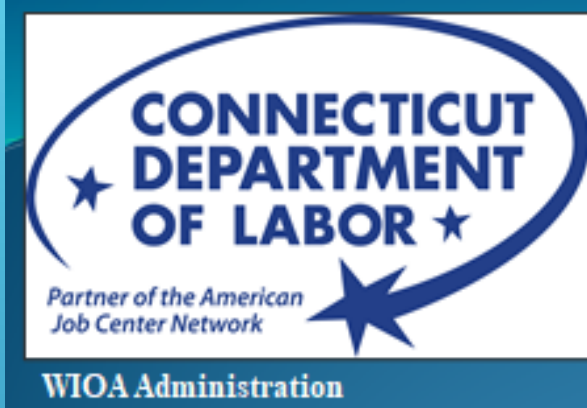
Presenters CTDOL

Heriberto “Eddie” Cajigas- Manager of Community Advocacy heriberto.cajigas@ct.gov



WIOA is landmark legislation that is designed to strengthen and improve our nation's public workforce system and help get Americans, including youth and those with **significant barriers to employment**, into high-quality jobs and careers and help employers hire and retain skilled workers.

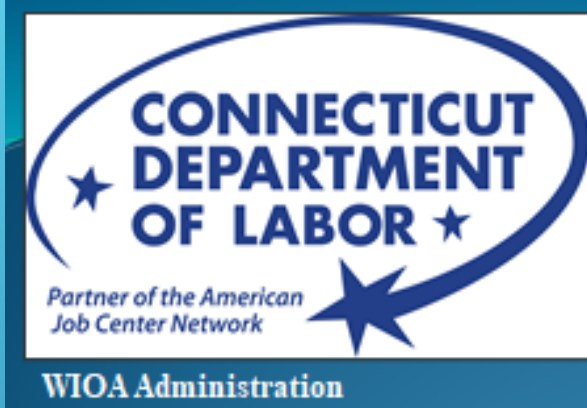
The Workforce Innovation and Opportunity Act (WIOA) was signed into law on July 22, 2014. WIOA is designed to help job seekers access employment, education, training, and support services to succeed in the labor market and to match employers with the skilled workers they need to compete in the global economy



Connecticut's Workforce System

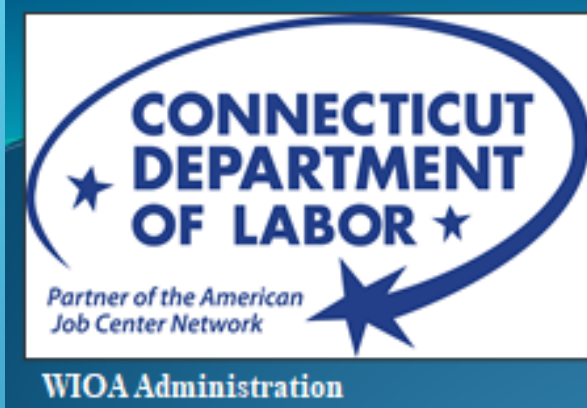
The Governor's Workforce Council has been tasked with setting strategy and policy for the state's Pre-K through retirement workforce pipeline, and to serve as the prime coordinator for businesses, educators, trainers, state agencies, state workforce boards, non-profits, and others. The council also is responsible for submitting the states 4 year annual plan to USDOL which describes the Governor's statewide goals for workforce development in CT.

https://portal.ct.gov/-/media/SDE/Adult-Ed/Federal/Connecticut_PYs_2020-2023_2.pdf



Connecticut's Workforce System

CTDOL WIOA Administration Unit is responsible for the administration of Workforce Innovation and Opportunity Act (WIOA). This act provides federal funds that are distributed to Connecticut's five Workforce Development Boards (WDB's). WDBs allocate funds to other organizations that help unemployed and under-employed people succeed in the job market and increase their wages by completing their education, getting new job skills, finding new jobs, and more. Equally important, the WDBs help match employers with the skilled workers they need.



Connecticut's Workforce System

CTDOL as a partner in the states workforce system, directly administers:

- State funded Workforce Programs
- Labor Exchange services, Job search assistance, workforce labor market information, referrals to employment and other employment related services.
- Unemployment Benefits
- Trade – services for individuals affected by foreign competition.
- Rapid Response -



CT Workforce Development Boards

North Central Region: Capital Workforce Partners

1 Union Place, Hartford, CT 06103

860-522-1111

www.capitalworkforce.org

South Central Region: Workforce Alliance

560 Ella T. Grasso Blvd, New Haven, CT 06519

203-867-4030

www.workforcealliance.biz

Eastern Region: Eastern CT Workforce Investment Board

108 New Park Ave, Franklin, CT 06254

information@ewib.org

860-859-4100

www.ewib.org

Northwest Region: Northwest Regional Workforce Investment Board, Inc.

249 Thomaston Ave, Waterbury, CT 06702

203-574-6971

www.nrwib.org

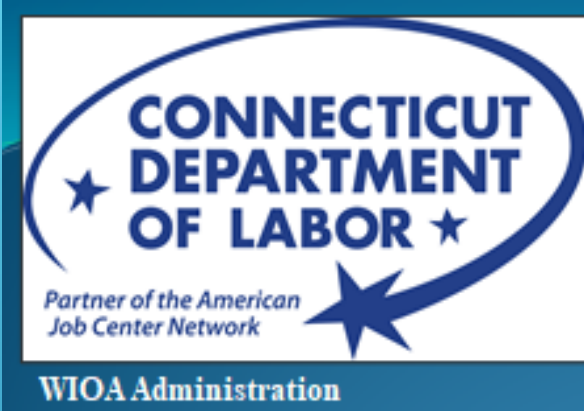
Southwest Region: The Workplace, Inc.

1000 Lafayette Blvd Suite 501, Bridgeport, CT 06604

info2@workplace.org

203-610-8500

www.workplace.org



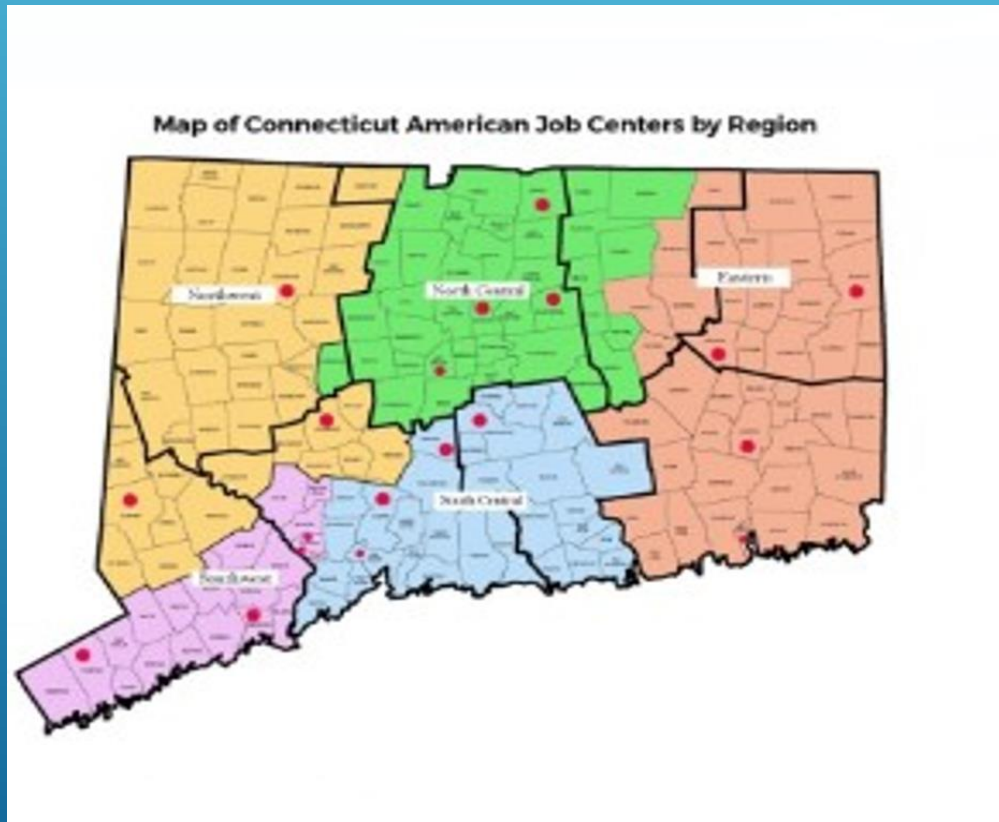
Connecticut's Workforce System All services are delivered through the states American Job Centers.

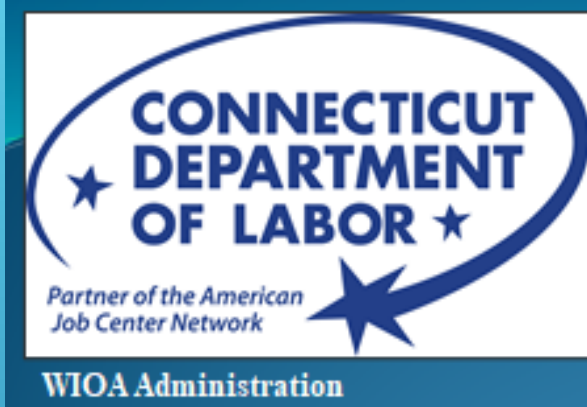
In CT, we have a total of 20 AJCs (6 Comprehensive and 14 Affiliates)

Comprehensive offices provide a wide range of employment services. They can also provide access to unemployment assistance.

Affiliates are smaller offices that offer self-service career centers and a select number of employment services. This may include hiring events, workshops, and employment services for veterans.

Services at the AJCs include but are not limited to hiring events, professional development workshops, i.e., resume development, resume critique, interview skills, employment services for veterans.

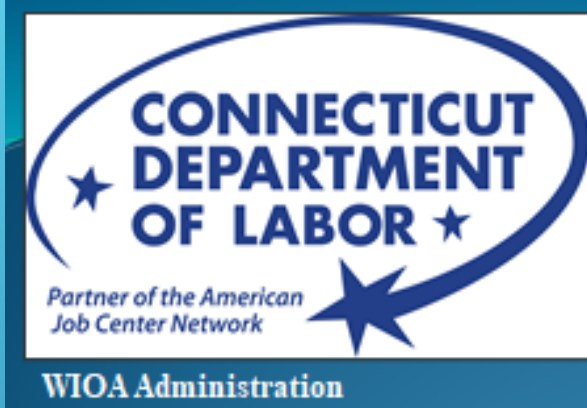




Connecticut's Workforce System

WIOA Title I – Funding is limited and generally occurs once per year around April. Funds are allocated per region utilizing a state statutory formula. Funding is allocated into three programs.

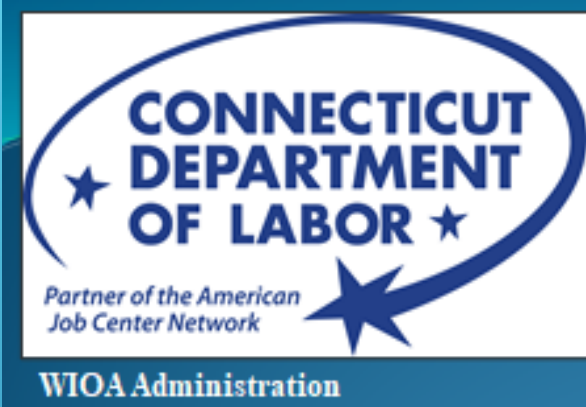
- Adult - Generally low income with barriers (homeless included)
- Dislocated Worker – Generally unemployed, collecting or exhausted unemployment. Includes long unemployed 26 plus weeks.
- Youth – In school 14-21 Out of School – 16-24 – Generally Low income with barriers



WIOA Programs Adult and Dislocated Worker

Basic Services Include:

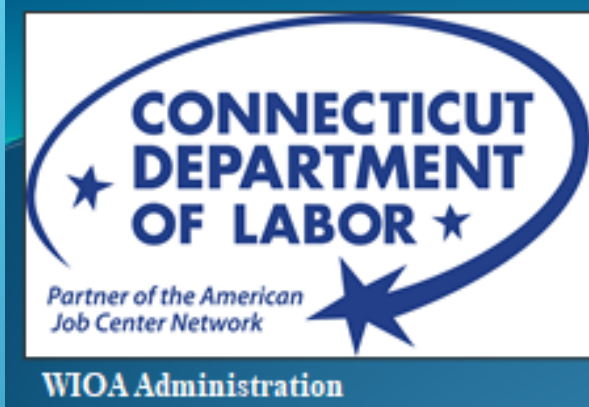
- Eligibility
- Outreach/Intake (including TANF)
- Initial assessments
- Labor exchange – Labor Market Info, Job Searches, Program Information/orientation, UI Info.



WIOA Programs Adult and Dislocated Worker

Individualized Services Include:

- Comprehensive and specialized assessments ie: Basic Skill Deficiency
- Interviewing and evaluation through an Individualized Employment Plan
- Group and Individual career counseling
- Career Planning
- Short term pre-vocational services including soft skills ie Resume, Interviewing, etc.
- Internships including paid and unpaid work experiences
- Workforce preparation activities/Financial Literacy
- English as a second language/integrated education and training programs
- Follow-up services

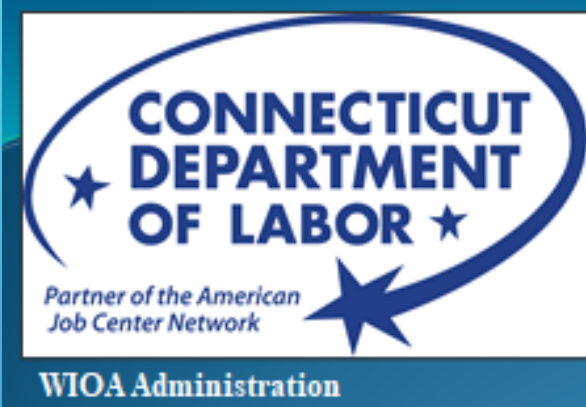


WIOA Programs Adult and Dislocated Worker

Training Services Include:

- Occupational Skills Training from allowable eligible training providers
- Skills upgrading and retraining from allowable eligible training providers
- On the job training and employment training to keep companies from closing
- Programs that combine workplace training and related instruction
- Apprenticeship
- Entrepreneurial training and transitional jobs
- Adult Education Training
- Employer developed customized training

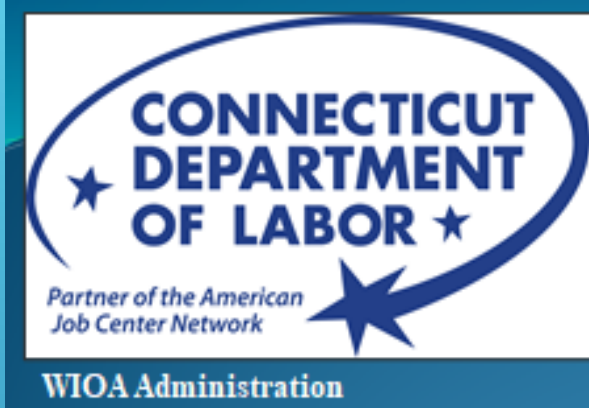
NOTE: Not all training types are offered in all regions and may be subject to limitations.



WIOA Youth Programs

In addition to training services indicated in the previous slides the youth program allows youth to select from the following 14 core services:

- Tutoring, study skills training, instruction, and dropout prevention services
- Alternative secondary school services and dropout recovery service
- Paid and unpaid work experiences
- Occupational skills training
- Education offered concurrently with workforce preparation and training
- Leadership development opportunities
- Supportive services
- Adult mentoring
- Follow up services
- Comprehensive guidance and counseling
- Financial literacy education
- Entrepreneurial skills training
- Services that provide labor market information
- Post-secondary preparation and transition activities



State Funded Workforce Programs

- ACI
- Cradle to Career
- Summer Youth Employment
- Job Funnel
- Long term unemployment
- Mortgage Crisis
- Manufacturing Pipeline
- OIC
- Second Chance
- Platform to Employment
- Building better Futures





AJC Navigation Services

Navigating Employment with the American Job Center

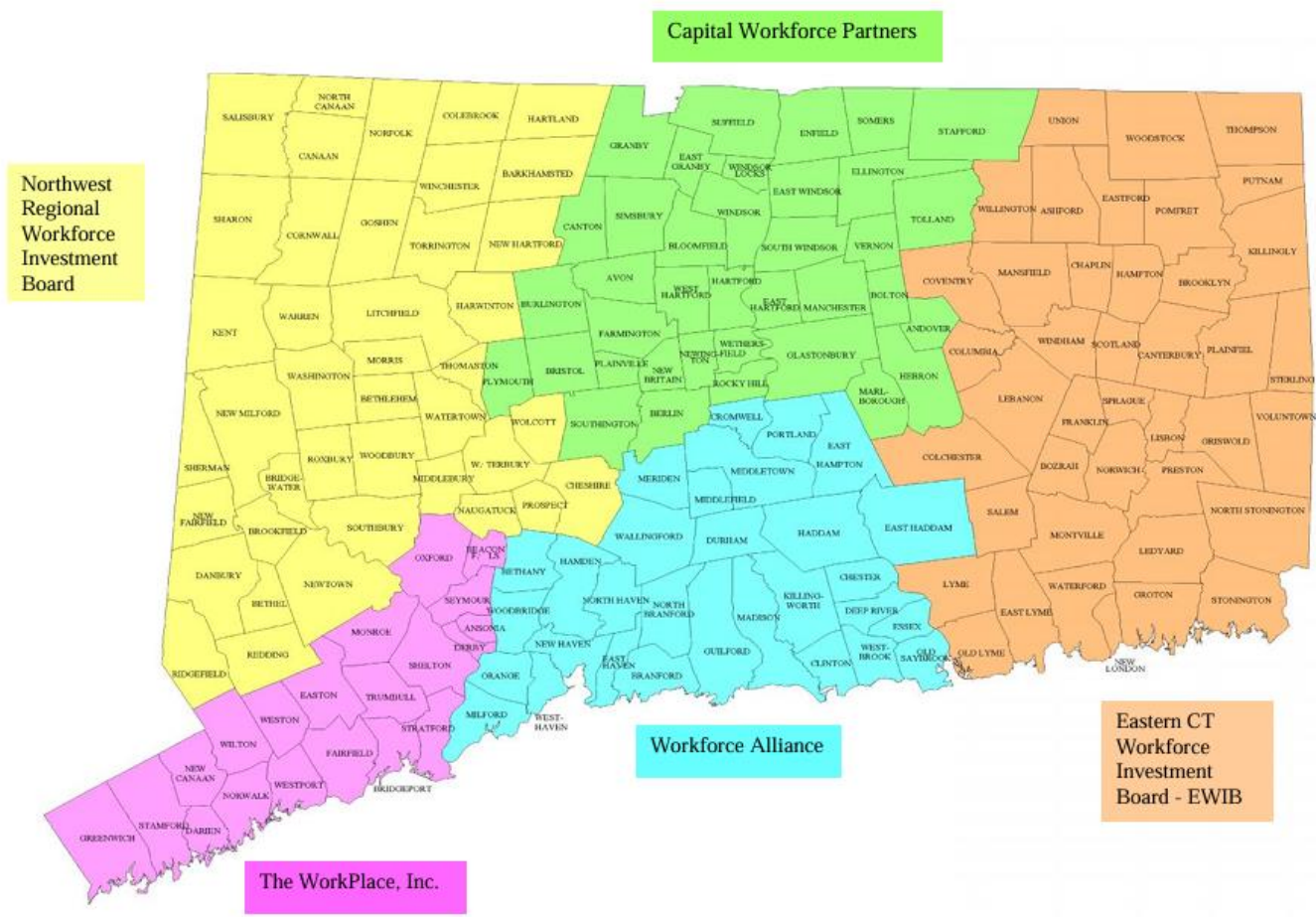
- Review of the workshop
 - The goal today is to provide an overview of American Job Center Navigation Services, and how we are able to interact with agencies that serve clients in need.
- Introductions
 - Joshua Gilmore, American Job Center Navigator of the North Central American Job Centers
- Review of the American Job Center System
 - From macro to micro on service delivery for both customers and partners
- Review of the American Job Center Navigator role
 - How can the AJC Navigator help you achieve employment outcomes?
 - How can we provide solutions to issues your customers might face?
- Call to action!
 - Next steps in strengthening your relationship with your American Job Centers.

What is the American Job Center?

- It is a brand for a partnership of organizations working together to help job seekers gain employment.
- Through the local Workforce Development Board (WBD), the American Job Centers provide a variety of workforce programs through federal, state, and private funds, to meet the needs of the local workforce economy at comprehensive and affiliate American Job Centers.
- Throughout the state there are both comprehensive and Affiliate American Job Centers.
 - A Comprehensive American Job Center provides a full complement of employment services, including career centers, recruitments, workshops, and employment services for veterans. They can also assist with unemployment questions on a limited basis.
 - Comprehensive American Job Centers include; Bridgeport, Hamden, Hartford, Montville, New Haven, and Waterbury.
 - An Affiliate American Job Center provides self-service career centers, a select number of employment services. These services may include workshops and hiring events.
 - Affiliate American Job Centers include; Ansonia, Bristol, Danbury, Danielson, Derby, East Hartford, Enfield, Manchester, Meriden, Middletown, New Britain, Stamford, Torrington, and Willimantic

Connecticut Workforce Development Boards

Map of Connecticut's Workforce Development Board (WDB) Areas



What services can be provided at the American Job Center?

- The goal of the team at the American Job Center is to provide employment services.
 - This includes:
 - Helping a customer move towards a career goal.
 - Career resources and training
 - Job placement help
 - Referrals to partner agencies and programs
 - Access to computers and internet for job searching, or job portfolio development
 - Accessible workstations
 - Easy access to job opportunities and programs for individuals in the community.
- This is done through multiple programs, but most regularly, through the Workforce Innovations Opportunities Act (WIOA) Program.

WIOA Eligibility

- Adults and Dislocated workers
 - Aged 18 or older
 - US Citizenship status and eligible/authorized to work in the US
 - Registered for Selective Service (any male born after December 31, 1959)
 - Meeting other eligibility requirements
 - Initial assessment
 - Income, Dislocated worker status
 - Basic skills deficient
- Youth
 - Aged 18-24 years old
 - A variety of providers offer services in the community to tailor to the youth customer's needs
 - Youth can receive enhanced supportive services, paid internships/work experience, training, and job placement support.



How can we assist you and your clients?

The AJC Navigator in North Central Connecticut

- The AJC Navigator is a new role in the North Central Region who focuses on the following:
 - Being a physical presence for AJC services in cities that do not have a comprehensive or affiliate site.
 - Identifying key partners in the community who can provide wrap-around services to customers.
 - Provide a “Virtual AJC”, which allows customers to use technology to complete documentation for WIOA participation, or to work on their job readiness portfolios like they would at an AJC.
 - Provide outreach and education to the customers about the American Job Center.
 - Assist clients to complete the steps that are required to access the program/services that are within the AJC network.

East Hartford
American Job Center

RECRUITMENT



10am – 1pm
Thursday, November 21st



Community Cultural Center
50 Chapman Place
East Hartford, CT



(Bristol, East Hartford,
West Hartford,
Manchester, Vernon,
New Britain)
School Bus Driver



(Manchester, New
Britain, Bristol)
Paraprofessional
Substitute Teacher



(South Windsor,
Willington,
Middletown)
Package Handler



(Bloomfield)
Transportation Coordinator
Systems Support
Specialist



(East Hartford)
Financial Controller
Production Associate
Mechanic



(East Hartford)
Seasonal Events
Associate
Seasonal Cashier
Detailer Boats & ATV
P/T Archery Technician
Outfitter



(Hartford, Manchester,
Simsbury, New Britain)
Paraeducator
Registered Behavior
Technician



(Manchester)
Registered Nurse
Physical Therapist
Medical Assistant
Office Assistant
Certified Nurse Assistant
Housekeeper
Nutrition Services



(East Hartford)
Certified Police Officer
Civil Engineer
Engineer Technician IV
Entry Level Police Officer
Firefighter Paramedic Direct Entry
Head of Workforce Development
& Digital Inclusion
Mechanic II
Substance Abuse Coordinator



(Hartford)
Bus Operator



(Bloomfield, Windsor,
Enfield, Southington,
Plainville, Bristol)
Outside Sales Rep



(Hartford, F/T & P/T positions)
Patient Care Assistant
Patient Access Associate II
Staff Nurse (Float)
Security Officer
Medical Receptionist 1 & 2
Telemetry Technician, Nights
Administrative Assistant 2
Neonatology
Pharmacy Technician



Are you interested in a career in Manufacturing?

Career ConneCT will get you the skills you need in as little as 7 weeks!

About Trainings:

- **Introduction to Machine Technology**

- 📍 CT State Asnuntuck Campus
- 📅 Monday - Friday, 8:00AM - 4:30PM

- **Introduction to Manufacturing**

- 📍 CT State Capital Campus
- 📅 Monday - Friday, 4:00PM - 9:30PM

- Multiple start dates beginning **early 2025**
- Tuition fully covered
- Must pass a manufacturing shop math assessment prior to enrollment
- Weekly stipends and other supportive services are available



Scan to learn more!



Questions? Call (860) 359-5104



1. CT-State Community College System (Various campuses)

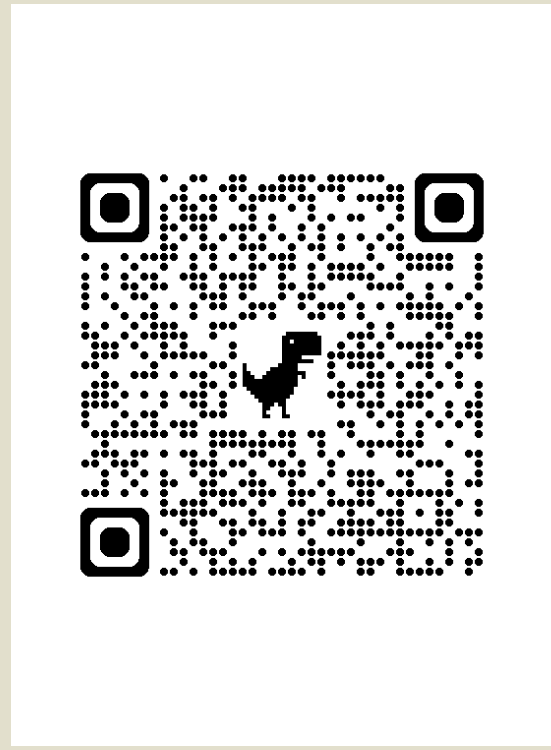
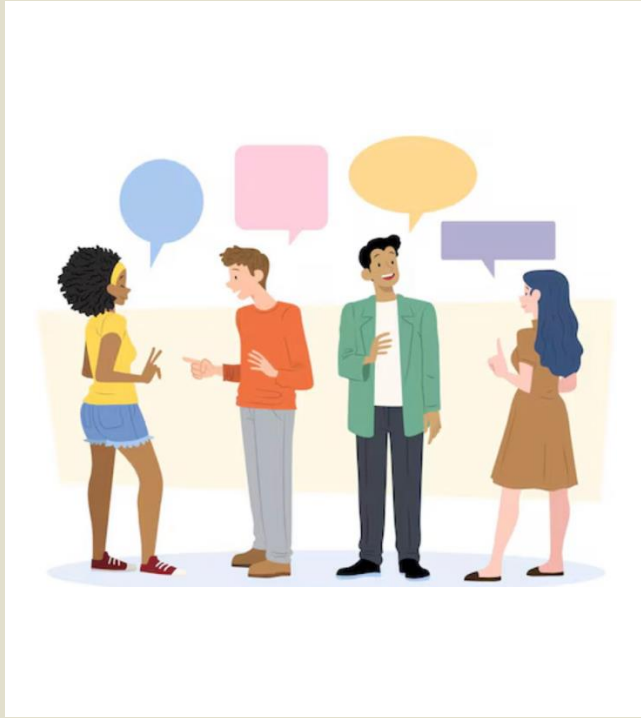
*Note: non-credit, Credit and certificate, program offerings are not offered at each location. Call the campus SNAP E&T Coordinator to ask for more details!

Non-Credit Certificate Programs:

- Administrative Medical Assistant
- Administrative Medical Assistant & EKG Technician
- Administrative Office Assistant
- Advanced CNA
- Animal Handling and Kennel Care
- Asistente de Cuidado Personal con Heartsaver Primeros Auxilios RCP DEA
- Asplunduh Utility Arborist Trainee
- AWS Cloud Foundations
- Bartending
- Basic Life Support (stackable)
- Bookkeeping Certificate (AIPB)
- Bookkeeping Certificate with QuickBooks (AIPB)
- Budgeting and Personal Finance (stackable)
- Business Professional w/ Property & Casualty Insurance Training
- Career Boost (proposed)
- Central Sterile Processing Technician
- Certified Medical Reimbursement Specialist
- Certified Nurse Aide & EKG Technician
- Certified Nurse Aide & Patient Care Technician
- Certified Nurse Aide (C.N.A.)

Next Steps





Employment Discussions

Please discuss at your table and record your feedback using notecards, [link](#) or the QR Code

- Is there anything you'd like to suggest that could strengthen American Job Centers services in your area for people who are or have experienced homelessness (PEH)?
- Are there any action steps the team at your agency could take to strengthen employment outcomes for PEH?



Partner Announcements

Other Business?



Upcoming CT BOS SC Meetings

Meetings held from 11-12:30

- December 20, 2024
- January 17, 2025
- February 21, 2025
- March 21, 2025
- April 11, 2025
- May 16, 2025
- June 20, 2025



Zoom Info for all SC meetings:

- [Meeting link](#)
- Meeting ID: 956 4487 8479
- Password: 414595
- Call-in number: 646-876-9923

CT BOS Team (Housing Innovations)



CT BOS CoC

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Lauren Pareti

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Sara Zuiderveen

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Shannon Quinn-Sheeran

shannon@housinginnovations.us

Myles Wensek

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